

Greater Manchester Health and Social Care Partnership

Practice Managers Conference

Wednesday 6 February 2019

Registration opens at 9:30am | 10:00 – 4:30pm

Mercure Manchester Piccadilly Hotel, Portland Street, Manchester, M1 4PH

Location/directions are available via the link below:

<https://www.mercuremanchester.co.uk/contact-us/>

### Introduction

The Greater Manchester GP Excellence Practice Manager Conference, bringing together a variety of inspiring leadership and motivational speakers and providing expertise to support and address the challenges practice managers are currently facing.

Time	Title	Presenter
9:30 – 10:00am	Arrival registration and refreshments	
10:00 – 10:20am	Introduction to the day and welcome	Dr Tracey Vell, Associate Lead in Primary and Community Care, GMHSCP
10:20 – 11:20am	Leadership   Delivered by Charlotte Edwards, former England Cricket Captain, appointed as Hampshire's Director of Women's Cricket in April 2018   The 'first lady of English cricket' led England to victory in three Ashes series and the 2009 World Cup and World Twenty20	
11:20 – 11:35am	Refreshment break	
11:35am – 1:00pm	Workshop Session (to be repeated)	
Workshop A	World Café Style	
	<ul style="list-style-type: none"> <li>Surviving CQC</li> <li>Practice Manager networking</li> <li>Tech tips to make life easier/GP Online Services   Empowering the person team</li> <li>Connect5</li> </ul>	
Workshop B	Development Sessions	
	<ul style="list-style-type: none"> <li>Building and nurturing your team</li> <li>Making things feel better, making life easier</li> </ul>	
1:00 – 1:45pm	Lunch and networking	

Time	Title	Presenter
1:45 – 2:45pm	<p>Change, workplace relationships and motivation   Delivered by Paul McGee, author of the Sunday Times best seller, SUMO and one of the UK's leading speakers on the subject of change, workplace relationships and motivation.</p> <p>The workshop will provide practical insights and ideas to increase your personal effectiveness in the workplace. The session will be delivered in an entertaining and engaging way and will provide the inspiration to manage the daily pressures of practice life.</p> <p><a href="http://www.thesumoguy.com">www.thesumoguy.com</a>  <a href="http://www.YouTube.com/paulmcgeeofficial">www.YouTube.com/paulmcgeeofficial</a></p>	
2:45 – 4:15pm	<p>Workshop Session</p> <p>World Café Style</p> <ul style="list-style-type: none"> <li>• Surviving CQC</li> <li>• Practice Manager networking</li> <li>• Tech tips to make life easier/GP Online Services   Empowering the person team</li> <li>• Connect5</li> </ul> <p>Workshop B</p> <p>Development Sessions</p> <ul style="list-style-type: none"> <li>• Building and nurturing your team</li> <li>• Making things feel better, making life easier</li> </ul>	
4:15 – 4:30	Closing speech	Jon Rouse, Chief Officer, GMHSCP

**Track the conference via Twitter**

@GPExcellenceGM

All enquiries to: [GP Excellence Team](#) | Greater Manchester GP Excellence Team | Greater Manchester Health & Social Care Partnership (GP Team) | 0113 825 5347