

GENERAL PRACTICE
FORWARD VIEW

General Practice Transformation Champions

One day conference to inspire and inform
anyone involved in leading improvement
and transformation in general practice.



Wednesday 22 November, 2017 | 10.30am – 5.00pm
Hilton London Wembley, Lakeside Way, Wembley HA9 0BU

The **one day conference** is for anyone involved in leading improvement and transformation in general practice in the NHS. A packed programme includes national primary care updates from **Dr Arvind Madan** (Director of Primary Care and Deputy Medical Director) and **Dominic Hardy** (National Director of Primary Care), practicalities of using the **10 High Impact Actions**, and leadership sessions from the frontline of transformation.

REGISTERTODAY:

**[https://www.events.england.nhs.uk/events/11561/
general-practice-transformation-champions](https://www.events.england.nhs.uk/events/11561/general-practice-transformation-champions)**

GENERAL PRACTICE FORWARD VIEW

General Practice Transformation Champions

#GPforwardview WIFI Code: champions

**Subject to change*

Time	Programme
09.30	Registration and networking (Main Ballroom, 3 rd floor)
10.30	Welcome. Dr Robert Varnam, Director of General Practice Development, NHS England
10.35	Keynote Speech. Dr Arvind Madan, Director of Primary Care and Deputy National Medical Director, NHS England
10.45	Keynote Speech. Dominic Hardy, Director of Primary Care Delivery, NHS England
10.55	Introduction to Workshops
11.10	Workshop #1 – 10 High Impact Action (choose between one)* <ul style="list-style-type: none"> ❖ Document Management (Room 1,2,3 – 4th floor) Led by Jaivir Pall ❖ Online Consultation Case Study (Room 5,6 – 4th floor) Led by Jennie Dock ❖ Pharmacist (Room 7,8 – 4th floor) ❖ Social Prescribing (Room 9,10 – 4th floor) Led by Dr Marie-Anne Essam ❖ Matching Capacity (Skybar, 9th floor) Led by Steve Clay
11.55	Break
12.15	Workshop #2 – Delivering Right Access (choose between one)* <ul style="list-style-type: none"> ❖ Policy and Support (Room 1,2,3 – 4th floor)

- ❖ **IT** (Room 5,6 – 4th floor)
Led by Ash Vora & Debbie Bodhanya
- ❖ **Engagement** (Room 7,8 – 4th floor)
Led by Dr Jim O'Donnell & Jennifer Gough
- ❖ **Integration** (Room 9,10 – 4th floor)
Led by Dr Ali Robins
- ❖ **Care Models** (Skybar, 9th floor)
Led by Sarah Gorman

13.00 **Lunch and Online Consultation Q&A**

14.00 **Keynote Speech – The Next Frontier: Hubs, Networks and Accountability.** Dr Robert Varnam, Director of General Practice Development, NHS England

14.20 **Introduction to Workshops**

Workshop #3 – Primary Care at Scale (choose between one)*

- 14.30**
- ❖ **GP Engagement at Scale** (Room 1,2,3 – 4th floor)
Led by Nina Jehta
 - ❖ **Technology Consultation: Shared Records, Telehealth and Patient-held Information** (Room 5,6 – 4th floor)
Led by Cathy Bellman
 - ❖ **Workforce and Collaborating Back Office Functions** (Room 7,8 – 4th floor)
Led by Mark Wilson
 - ❖ **Collaboration Across Sectors** (Room 9,10 – 4th floor)
Led by Chris Banks
 - ❖ **New Business Models and Primary Care Contracting** (Skybar, 9th floor)
Led by Ed Waller & Paul Maubach
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15.25 **Break**

15.45 **Leading a Successful Movement for Change**

16.45 **Next Steps**

17.00 **Close**

GENERAL PRACTICE FORWARD VIEW

Keynote Speakers



DR ROBERT VARNAM - Director of General Practice Development, NHS England @robertvarnam

Robert Varnam is a GP in inner city Manchester. He has diverse experience of leadership in the NHS, through roles in practice and PCT leadership, practice based commissioning, service redesign and public health. While at the National Primary Care R&D Centre, he researched patient safety, quality, patient experience and staff satisfaction in primary care.

Robert co-chaired the NHS Future Forum integrated care programme, and has been at the heart of national work to support the development of CCGs and improve care, including at the Royal College of General Practitioners, the NHS Institute for Innovation and Improvement and NHS Improving Quality.

As Head of General Practice Development at NHS England, Robert contributes to vision, policy and strategy on the future of primary care, commissions support and evaluation for national innovation schemes, and provides direct support to leading change. He was one of the architects of the General Practice Forward View and is responsible for spreading innovation in models of care, workforce, technology and partnership with patients and other providers in health and care. He commissions the General Practice Development Programme, supported by £126m of new investment.

Robert aims to inspire and support leaders, professionals and policymakers across England and internationally about ways to release more of the potential of primary care.

DR ARVIND MADAN - Director of Primary Care and Deputy National Medical Director, NHS England @arvindmadan



Arvind Madan has been the Director of Primary Care and Deputy National Medical Director for NHS England since 2015, providing clinical leadership for the transformation of primary care. His main area of focus is delivery of the General Practice Forward View, which is a five year strategy to stabilize and transform primary care.

Arvind has been a GP for 20 years and remains a partner in the Hurley Group, a large multi-site general practice and urgent care provider. He retains a regular clinical commitment in general practice, urgent care and out-of-hours care, looking after patients in South and East London.

Arvind has a strong track record in using new technology and redesigned ways of working across care boundaries to improve outcomes. He is a member of the Kings Fund Advisory Board and has helped set up a Community Interest Company known as Healthy Minds, which runs peer mediation for children in 30 London schools.



DOMINIC HARDY –Director of Primary Care Delivery, NHS England

Dominic Hardy is currently Director of Primary Care Delivery in NHS England. He previously held roles at regional level in NHS England as Director of Commissioning Operations for Wessex and as Regional Assurance and Delivery Director.

Prior to that he worked in the South of England and South Central SHA for over 3 years, working with colleagues across the South to establish and then lead the new commissioning system.

Before moving to the NHS he worked in central government in a range of roles, including at the DH with professor Sir Ara Darzi as project director for the NHS Next Stage Review. He has also worked at the management consultancy Pricewaterhouse

Coopers, and as a policy advisor to Tony Blair and Principal Private Secretary to John Reid and Patricia Hewitt.