

# Talking Systems

*Developing understanding of complexity, wicked problems, and systemic leadership*



**We are all mindful of the burning ambitions of the NHS Long Term Plan and the vital role that we all have in working to deliver on this.**

Similarly, the past nine months have offered rich insight into systems thinking and the potential that exists for us to work together differently to the benefit of those who rely on our services. But it's not just learning that has arisen from that experience: we are all thinking about how to support the service to reorient after this initial phase of crisis.

All of the above speaks to the vital importance of having an understanding of systems working – and of the ways of leadership that correspond with that different way of thinking about how we can come together to offer quality services.

This mini-series of three one-hour online conversations with topic experts aims to provide health and social care leaders – wherever they might find themselves working – with vital insight into three key concepts of systems working. Our speakers will draw on the knowledge and skills that they have developed through their rich research and practice experience – and offer insights that they draw out of this.

The sessions will be offered via MS Teams – and those who register for these events will be offered the opportunity to shape the discussion that takes place on the day by supplying suggested talking points and specific questions in advance.

The events are as follows:

<b>24.02.21</b> 1400-1500	<b>Complexity</b>	<i>Carrie-Ann Black</i>
<b>03.03.21</b> 1400-1500	<b>Wicked Problems</b>	<i>Will Thomas</i>
<b>24.03.21</b> 1400-1500	<b>Systemic Leadership</b>	<i>Ali Hassas</i>

To book a place on one or more of these sessions, please click on the title above, which will take you through to our booking site.

Carrie-Ann and Ali work clinically. All three are researchers, with Carrie-Ann currently completing her PhD and Will working as an academic at the University of Suffolk, where he recently edited a volume on wicked problems in health care. They are all excited to share with leaders across health and social care in London their understanding of these three key concepts.

*For further information on this event, please contact [mark.cole@leadershipacademy.nhs.uk](mailto:mark.cole@leadershipacademy.nhs.uk)*

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