**Primary Care improvers conference
Taking General Practice Forward**

Tuesday 6 February 2018

**The Ashes Suite, Kia Oval, Harleyford Street,
London, SE11 5SS**

09:30	**Arrival and refreshments**		
10:00	**Welcome and check-in**		
10:30	**The Power of Stories - connecting with others** Guest speaker: Josh Gaillemin from The Whole Story		
11:00	**Sharing your stories** What are you and your colleagues doing? Share your stories and learn from others. Small group work with simple techniques to help us listen.		
11:45	**Refreshment break**		
12:15	**Small workshop groups sessions - round one**		
	Tools and techniques to accelerate change: starting out with measurement • understand how measurement can help change stick • look at different measures and how they help	**Improvement stories:** learning from making change happen locally - the highs and lows. • learn how others have addressed challenges and made improvements	**Developing myself: shaping your own 'improvement story'** • explore your subject to pull out its best story • understand the core ingredients to any successful story

13:15	**Lunch including:** • one to one coaching sessions • chatting time and quiet space • the impact 'marketplace' • developing the 'shared purpose' for the improvement community
14:00	**Networking live** Meet and greet folk who do what you do and want to change and challenge things like you do.
14:30	**Small workshop groups sessions - round two**

Tools and techniques to accelerate change: creating a plan using driver diagrams • understand both what a driver diagram is and when to use it • practice using them	**Improvement stories**: learning from making change happen locally – the highs and lows. • learn how others have addressed challenges and made improvements	**Developing myself**: as a change and improvement leader • explore what would help me be the best I can be	**Developing us:** how to create your network for change • decide next steps with your networking live group &/or • explore how to develop your own network

15:30	**Refreshments and what's next?** Action planning – personal, local and national
16:00	**Close**