**AGENDA**

**NHS Continuing Healthcare Workshop**

**INDUCTION TRAINING**

**1st October 2021 via Microsoft Teams**

**MS Teams Joining details are provided separately**

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| **Time** | **Item** | **Lead** |
| 09.30 | **Registration and MS Teams joining** | |
| **09.35**  **(25 mins)** | **Please watch the Understanding NHS Continuing Healthcare film prior to joining the Workshop** | <https://youtu.be/9xE2oGVRqvY> |
| 10.00  (10 mins) | **Welcome and Expectation of the Workshop** | Jane Reynolds, Independent Facilitator |
| 10.10  (15mins) | **The National Framework for Continuing Healthcare and Funded nursing Care 2018 (revised)**   * Overview of the Key guidance documents * Fast Track | Jane Reynolds and plenary discussion |
| 10.25  (40 mins) | **Checklist** –   * Consent * Referral pathways | Jane Reynolds and plenary discussion |
| 11.05 | **Break 15 mins** | |
| 11.20 | **Decision support tool DST – Assessment Pathway & Verification**   * Building a good assessment – domains and Primary Health Need (Principles, Care Act, NHS - funded Nursing Care) * The Importance of 4 key characteristics * Considering the Virtual Assessment process * Family involvement and how to demonstrate this – family statement of needs/ * The importance of oral evidence * Building resilience in professional decision making | Jane Reynolds and plenary discussion |
| 11.55  (45 mins) | **Common misunderstandings Using the revised Decision Support Tool (DST)**   * Please keep the DST scenario example at hand for this session * Brief introduction to Section 117 of the Mental Health Act 1983 | Jane Reynolds and plenary discussion |
| 12.35  (15mins) | **Appealing the decision**   * Local Resolution * Independent Review * Parliamentary and Health Service Ombudsman | Jane Reynolds and plenary discussion |
| 12.50 | **Break 15 mins** | |
| 1 hour | Scenarios  * Please read in advance the scenarios provided and prepare your questions arising from those. | Jane Reynolds and plenary discussion |
| 13.50 | **End of the Workshop** | |

**Aims and Outcomes of the day**

To provide an opportunity for newly appointed NHS and Adult Social Care professionals to become familiar with NHS Continuing Healthcare systems and processes as well as explore issues which are particularly challenging with regards to NHS CHC.

**Expectations of the Workshop**

Understand the context of the National Framework (2018) for CHC and other legislation such as the Care Act 2014 in relation to:

* Checklist,
* Assessment and eligibility
* Annex B & C and
* Well managed need,
* limits of Local Authority,
* Joint Funding
* Fast Track
* Family needs assessment
* Using digital technology and virtual assessments

**Outcomes:**

* Be able to recognise and complete a good quality referral Checklist
* Be able to recognise and complete a good quality CHC Assessment Decision Support Tool (DST)
* Understanding how CCGs verify the decision
* Understand the eligibility decision, dispute and Independent Review process
* Be able to act on areas that require escalation including poor practice

**Gain knowledge on:**

* Exploring the Trusted Assessor approach within the context of CHC (DST)
* Be aware of the virtual assessment process and good practice principles
* The importance of involving family and key professionals in the assessment and MDT
* The importance of a good Multidisciplinary Team (MDT) -roles and responsibilities
* The importance of developing good relationships with Local Authority colleagues
* Exploring the ways in which people can appeal the decision made by the CCG (Local Resolution and Independent Review Process, Ombudsman - PHSO)

**Case Scenarios and Examples**

Exploring specific case scenarios to develop awareness and insight

* Completing a checklist scenario
* Completing a DST scenario
* Working with families and gaining feedback
* Understanding an MDT recommendation