

NHS England and NHS Improvement would like to present an Integrated Care Workshop: Building Capabilities for Providers to Deliver Integrated Care

Thursday 22 November 2018

Hilton Metropole, NEC Birmingham, Pendigo Way, Birmingham, B40 1PP

08.30	Breakfast & Networking
09.30	Welcome & Housekeeping & Conference Introduction Alison Tonge, NHS England
09.40	Opening remarks - “Remembering the ‘Why’ and the 5-Facets of Integration” How providers and other system stakeholders in Integrated Care Systems work together at different levels of the population to integrate care delivery and delivery aims of population health management Martin McShane, Optum Alliance
09.55	Key Note Address 1: Integrated Care – A National Perspective Ben Dyson, NHS Improvement
10.30	Q&A with Ben Dyson Martin McShane, Optum Alliance
10.45	Coffee
11.00	<p>Seminar session 1: Participants will choose one of five seminars for first session. These will then repeat in the second session to enable participants to participate in 2 throughout the day (seminar outlined below).</p> <p>Seminar 1: Integrated Care Delivery: <i>Enabling providers across the continuum to work together to effectively manage population health</i></p> <p>Seminar 2: Integrated Governance: <i>Evaluating how to make better, faster decisions at neighborhood, place, system and regional levels</i></p> <p>Seminar 3: Integrated Contracting: <i>Aligning incentives and budgets to help make system-investments and catalyse system-focussed behaviours</i></p> <p>Seminar 4: Integrated Operations: <i>Encouraging economies of scale and reducing unwarranted variation across systems of providers</i></p> <p>Seminar 5: Integrated Analytics: <i>Leveraging data and technology to enable joint working and population health management</i></p>
11.55	Move to next seminar

12.05	<p>Seminar session 2: Participants will choose one of five seminars for second session (seminar outlined below).</p> <p>Seminar 1: Integrated Care Delivery: <i>Enabling providers across the continuum to work together to effectively manage population health</i></p> <p>Seminar 2: Integrated Governance: <i>Evaluating how to make better, faster decisions at neighborhood, place, system and regional levels</i></p> <p>Seminar 3: Integrated Contracting: <i>Aligning incentives and budgets to help make system-investments and catalyse system-focused behaviours</i></p> <p>Seminar 4: Integrated Operations: <i>Encouraging economies of scale and reducing unwarranted variation across systems of providers</i></p> <p>Seminar 5: Integrated Analytics: <i>Leveraging data and technology to enable joint working and population health management</i></p>
13.00	Lunch & Networking
14.00	<p>Afternoon Plenary</p> <p><i>A developing local vision for Integrated Care, pushing our thinking & driving innovation.</i></p>
14.20	<p>STP Group Workshops</p> <p><i>Facilitated breakout sessions for STPs to come together to debrief from sessions, discuss local priorities and develop a plan for local action.</i></p>
15.45	<p>Closing Plenary & Next Steps</p> <p>Alison Tonge, NHS England</p>
16.00	Coffee and close

Seminars Sessions

At registration you will be asked to choose one seminar from the seminar session 1 and one seminar from seminar session 2. All participants will be able to attend two sessions during the day.

Seminar 1: Integrated Care Delivery: *Enabling providers across the continuum to work together to effectively manage population health*

- The role of providers across the continuum in an ICS delivering PHM
- How successful population health managers understand and target at-risk groups within their populations
- How integrating primary and secondary care and health and social care can deflect unwarranted variation in demand across a population

Seminar 2: Integrated Governance: *Evaluating how to make better, faster decisions at neighborhood, place, system and regional levels*

- How do you define what decisions should be made at local vs system levels to ensure the right balance of central and local control
- How to build trust and mature relationships between care providers, commissioners, local government, clinicians, and the public to integrate as a 'team of teams'
- How to manage complex adaptive systems and the new ways of working required

Seminar 3: Integrated Contracting: *Aligning incentives and budgets to help make system-investments and catalyse system-focused behaviours*

- How do you gain collective commitment from commissioners and providers for shared system plans and shared financial risk management
- How do you align goals to ensure value-based care delivery is not inhibited by the barrier of misaligned incentives
- How can you use linked data sets to make the case for investments that have longer-term, population-level impact

Seminar 4: Integrated Operations:

Encouraging economies of scale and reducing unwarranted variation across systems of providers

- How can providers work together to achieve economies of scale and operational advantages
- How to effectively reduce unwarranted care variation within and across systems of providers
- How to examine opportunities for structural advantages, such as new ambulatory care models, or centers of excellence for certain disease pathways

Seminar 5: Integrated Analytics:

Leveraging data and technology to enable joint working and population health management

- How can advanced analytics help identify target populations and evaluate their risk to the system across time and the impact of interventions
- How do shared care records enable clinicians to share information more effectively across the continuum of care
- How can we proactively identify gaps in care using enabling technology
- How do we use advanced analytics to track outcomes and better manage against our system plan and system control total