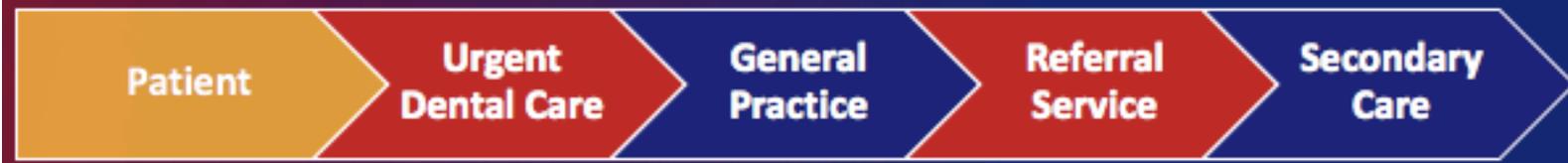


Wednesday 10<sup>th</sup> July 2019, London



# DIGITALLY TRANSFORMING DENTISTRY

Theme : Mapping the Digital Dental Journey



## Agenda & Biographies

# Digitally Transforming Dentistry

## 10<sup>th</sup> July 2019



## Welcome

**Dr Tashfeen Kholasi**

**Clinical Lead for Digital Dentistry, NHSX**



Welcome to the 3<sup>rd</sup> annual Digital Dentistry conference !

The NHS 5-year forward view, Long Term Plan and NHS technology agenda has provided a platform for Dentistry to raise its head and say we need to be part of the integration agenda to the rest of healthcare, with the formation of NHSX , we have a real opportunity to establish an official Digital Dentistry Programme.

The 2017 and 2018 conferences scoped out the **Art of the Possible** for what the profession needs both clinically and administratively, from delivering safe patient care to improving the efficiency in the system.

In 2019 we will be mapping out the journeys in dentistry. This is to design digital services in **collaboration** with the profession, however there needs to be a common set of standards to be able to commission services, connect to services and be clinically safe in delivering those services, in addition to developing **workflow** that works for dentists and service providers.

It is also an opportunity to showcase the **digital programmes and technologies** we can utilize to connect with our NHS partners and wider industry stakeholders who can provide the platforms to meet our professions needs.



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# Agenda



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09.30	Digitally Developing Dentistry	Sam Shah	Director of Digital Development, NHSX
09.45	Commissioning Digital Services	Carol Reece	Head of Dental Commissioning, NHS England
09.55	Digital Journey : Primary Care	Nuala Woodman	Deputy Dental Commissioner, Midlands, NHSE
10.10	Digital Journey : Secondary Care	Stephen Goss	IT Manager, Guys & St Thomas' Hospital Trust
10.25	Cybersecurity and the Threat to Patient Care	Dr Saif Abed	Healthcare Cyber Security, AbedGraham
10.45	Q & A / Sli.do	Conan O'Neill	Digital Delivery Lead, NHSX
11.00	Break		
11.15	Parallel Workshops*	Shirley Sarkar	NHS Digital & Facilitators Team
13.15	Lunch	Tea/Coffee	Networking
14.00	Looking Through the Future Lens of Healthcare	Prof.Shafi Ahmed	Chief Medical Officer, Medical Realities
14.30	10min-Break		
14.40	Achieving Interoperability in UDC	Tashfeen Kholasi	Clinical Lead for Digital Dentistry, NHSX
14.55	Making Access to Information Simple and Secure	Anthony Wilson	Identity & Access Management, NHS Digital
15.10	Unlocking the value of Patient Records with NLP	Govin Murugachandran	CEO, Flynotes
15.25	National Record Locator	Hadleigh Stollar	Integrated Care Programme, NHS Digital
15.40	NHSBSA eDen Strategy	James Harper	Information Services Manager NHS BSA
15.55	5-min Leg Stretch		
16.00	Panel Discussion / Q&A / Sli.do	Nikki Patel	Clinical Lead for Channels & NLP,NHSX
16.30	Closing Comments & End of Conference	Tashfeen Kholasi	Clinical Lead for Digital Dentistry, NHSX

# Service Design Workshop



# Speaker Biographies



## **Dr Sam Shah, Director of Digital Development, NHSX NHSE NHSI**

Sam is a dentist with a background in primary healthcare, public health and research. His main focus is using digital technology to help enable access to health services; optimise the citizen experience; whilst improving system efficiency. Sam has overseen the development of NHS 111 Online in England and currently leads on initiatives that help patients connect using a digital first approach.



## **Carol Reece, Dental Commissioner, NHSE.**

Carol leads a team at national level that provides support to managers and staff across England. Her role is to create a commissioning environment that allows regional commissioning teams to be in a position to enable the integration and delivery of dental and eye health commissioning, that meets the needs of patients, across an ICS footprint.



## **Nuala Woodman, Deputy Head of Commissioning for NHSE and NHSI - West Midlands.**

Nuala has previously worked in an Acute, in GP commissioning and in Public Health as well as being a PRIMIS facilitator. which has helped in understanding the issues faced on the ground when introducing new systems. Her region has recently introduced a Dental Electronic Referral Management system, which she will share the experience and some of the learning about the benefits seen and some of the things to consider as part of implementing this type of change.



## **Stephen Goss, Dental Imaging and IT Service Manager for Guy's and St Thomas' NHS Foundation Trust (GSTT)**

Stephen started working in the NHS as a Dental Radiographer in 2010 at King's College Hospital and subsequently moved to GSTT as a Senior Radiographer in 2011. He is currently working with Trust IT to develop a new IT strategy for the Dental Directorate and to implement an updated Dental Electronic Health Record (EHR) and integrate it with the upcoming Trustwide EHR.



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# Speaker Biographies



## **Dr Saif Abed, Cyber Security Expert AbedGraham**

Dr Abed is a medical doctor and recognised subject matter expert within all sub-sectors of healthcare IT with a primary field of specialisation in cyber-warfare and crime targeting public sector healthcare systems. He is currently a Founding Partner and Director of Cybersecurity Advisory Services at AbedGraham, Europe's leading exclusively clinically based strategy consultancy providing public policy, business development and project management services for a range of large healthcare IT, and cybersecurity suppliers as well as government agencies including the European Commission and NHS Digital's Data Security Centre.



## **Shirley Sarkar, Senior Service Designer, Digital Medicine, NHS Digital**

As a service designer, Shirley uncovers problems and opportunities in the field of medicine and pharmacy to improve experiences for patients and clinicians. She is driven by human frustration, maps thoughts and complexity and is on a mission to solve services challenges in healthcare. Shirley's biggest challenge is to explain service design in less than 2 minutes



## **Professor Shafi Ahmed, Chief Medical Officer , Medical Realities**

Professor Shafi is a multi award winning surgeon, teacher, futurist, innovator and entrepreneur. He is a cancer surgeon at The Royal London and St Bartholomew's Hospitals and has been awarded the accolade of the worlds most watched surgeon. He recently launched the Barts X Medicine Programme which has embedded future technologies and entrepreneurship into the medical school. He is also chairman and a co-founder of the Global Innovation and New Technologies conference in London and Chair of WEBIT Health Summit in Bulgaria. He has recently been appointed as CEO of SAMD University Hospital in Bolivia, the first Digital hospital in South America.



## **Dr Tashfeen Kholasi, Clinical Lead for Digital Dentistry, NHSX**

Tashfeen is a dentist with experience in primary ,secondary, urgent care and referral services. Prior to dentistry she worked for local government on digital integration projects. Since 2016 she has been leading the Digital Dentistry agenda with proof of concepts of NHS interoperability and access to digital tools for the profession as well as organiser of the Digitally Enabling Dentistry conferences. She is a fellow of the Faculty of Clinical Informatics, member of the NHS Digital Academy and completing her Masters in Healthcare Commissioning and Leadership.



# Speaker Biographies



## **Anthony Wilson, Technical Product Manager for Identity and Access Management, NHS Digital**

Anthony's role is to further develop the national Identity and Access Management Capability within the NHS finding, assessing and progressing opportunities where digital Identity can provide value and benefit to the health care professionals and patients of the NHS. He initially joined NHS Digital in 2013 as an Identity Technical Architect responsible for implementing the provisioning and directory components of the Care Identity Services technology stack. From 2006-2012 Anthony was the Technical Specialist for Identity Management at Lloyds Banking Group implementing an end to end employee provisioning capability for the bank.



## **Dr Govin Murugachandran, Founder & CEO of Flynotes**

Flynotes is a digital consent platform that integrates with practice management software to analyse the risks of a patient and deliver personalised consent. The platform makes consent easier and more robust than existing processes, offering peace of mind. Govin qualified as a doctor from UCL before studying dentistry at KCL. He works as an Oral and Maxillofacial surgeon in London. Govin has a strong interest in improving clinical safety and has worked on a number of initiatives to deliver improved care in the NHS prior to founding Flynotes.



## **Hadleigh Stollor, Integrated Care Programme, NHS Digital**

Hadleigh heads up a national programme aiming to improve direct care through digital technology. He is responsible for both the National Record Locator and National Events Management Service within the Integrating Care programme of NHS Digital. These two capabilities will bring technology, service redesign and interoperability into a new and exciting place across the NHS. Both are now live and National Record Locator won Digital Public Sector Innovation of the Year 2019 Award.



## **Jason Harper, Information Services Manager, NHS Business Services Authority**

Jason manages a team of data experts who create modern and statistically valid reporting output. This involves working closely with both internal and external stakeholders to ensure their data requirements are being met and exceeded. Above all, as a member of Information Services, he has a wider responsibility to ensure the data captured by the NHSBSA is utilised to its full effect to inform and enable evidence based decision making to improve patient care, provide clinical assurance, identify and prevent fraud and reduce costs.



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# Demo-Zone



Flynotes is a digital consent platform that integrates with practice management software to analyse the risks of a patient and deliver personalised consent. The platform makes consent easier and more robust than existing processes, offering peace of mind.



Supporting safe, effective and efficient health and care for the public through the best use of information and information technology. The Faculty of Clinical Informatics has been established as the multi-disciplinary professional body for all health and social care qualified individuals working as informaticians across the UK.



Hospify is a GDPR and NHS IG-compliant messaging service designed to remove this liability both in the UK and in Europe. Available for free in the Apple and Android app stores, Hospify puts a simple, affordable solution directly into the hands of healthcare professionals and patients. In short, Hospify is a compliant, trusted healthcare messaging app that anyone can use.



The Rego Dental Electronic Referral Service (DeRS) enables you to ensure that all of your providers are utilised in the most suitable and cost effective way. Offering the best patient care with the shortest waiting times. Our Rego product, helps your dentists select the appropriate treatment services as per local pathways. DeRS then places and tracks the referral with complete visibility to only those authorised to see it and provides a real-time view of service utilisation to commissioning teams.



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# Thank You



## Organising Team

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Lisa Austin  
Radhika Rangaraju  
Gemma Hanley  
Michael Dehmobedi  
Cameron Ryan Ocran  
Sarah Tuble & Avonmouth House  
Events Team

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Jeanette Attan  
Jeffrey Miller  
Adnan Riaz  
Rachel Scott  
Richard Flick  
Afsa Akbar  
Mo Murhaba  
Trish Markwick

## Hosts Presenters

Conan O’Neill  
Dr Luke Pratsides  
Tom Wake  
Dr Yasmin Allen  
Dr James Maguire  
Dr Nikki Patel

## Presentation Support

Neil Birch  
Dave Ruddy  
Carol Reece  
NHS BSA  
NHS Digital



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