

**Primary Care Improvers Learning and Sharing Regional Workshop
Taking General Practice Forward**



Tower Hotel, St Katharine's Way, London E1W 1LD
26 September 2017

A group of likeminded colleagues who are working on change projects are meeting in London. They will be learning together, recharging their batteries, sharing stories and connecting with others.

Agenda

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| 09.00 | Coffee and registration | | |
| 09.30 | Welcome, introductions & focussing on our change projects | | |
| 10.45 | Peer to Peer support Sharing and learning from others in small groups. | | |
| 11.30 | Refreshments | | |
| 11.45 | QI Improvement tool sessions: | | |
| | New tools to share and test: tools to involve patients in improvement work | Practical Skills Refresher 1: getting the most from process mapping | Practical Skills Refresher 2: Working with key colleagues - commitment mapping |
| 13:00 | Lunch <ul style="list-style-type: none"> inc. opportunities to tell us what else you need help with Drop In Improvement Clinic | | |
| 14.00 | Developing ourselves: | | |
| | Being the best I can be: small group coaching sessions to support you | Improvement stories: learning from making change happen locally – the highs and lows | Open space: networking live on the topics you want to discuss |
| 15:30 | Taking it forward - what are we going to do next? | | |
| 16:00 | Close | | |

Who is the workshop for?

All colleagues who are improving care in and around general practice and have taken part in any element of the Time for Care programme e.g. General Practice Improvement Leaders Programme, Productive General Practice Quick Start, Time for Care learning in action are all welcome.

On the day please bring an example of improvement work you are involved in to share with others and – ideally - a friend who is also involved in improvement work.

What are the benefits of attending?

The session will be an informal day for you to learn and share together. Participants will benefit from the day in a number of ways:

- Share energy and good ideas - what is working well locally, what can we learn from successes and failures?
- Meet new/reconnect with colleagues making a difference every day to the lives of patients and colleagues and so build a network of ongoing support
- Refresh knowledge of how to use tried and tested improvement tools and techniques and hear about new approaches
- Book an appointment at “The Drop in Improvement Clinic” to explore your specific improvement idea/challenge with improvement specialists
- Find out more about the newly launched national Primary Care Improvement Community and how it can support you in your work

How to register

[Register here for the workshop](#)

Dates for your diary

Sheffield – 21 November 2017

Bristol – 5 December 2017

Details to follow

For more information on Primary care improver’s community or to share ideas or suggestions, please contact england.si-pcic@nhs.net

General Practice Forward View

This workshop is part of the Primary Care Improvement Community, an element of the General Practice Development Programme that is expressed in the General Practice Forward View.

Helping practices implement proven innovations that others have already found useful and have been expressed as 10 High Impact Actions.

The GP Forward View helps lay the foundations for new models of integrated care, as well as playing their part in delivering a sustainable and high quality NHS. This forms part of the Sustainability and Transformation Plans process in which general practice has a key role.

The programme offers practical implementation support as well as focusing on leaving a legacy of increased capacity and capability in practices and federations to lead service improvement and implement the 10 High Impact Actions.

For more information visit www.england.nhs.uk/gpdp

This communication has been sent to you because you have participated in some part of the [General Practice Development Programme](#).

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