



Tuesday 19 November 2019
9:15am - 2:00pm

The Signing Tree,
Deaf Cultural Centre
Ladywood Rd
Birmingham
B16 8SZ

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Keeping your patients and workforce safe

We are delighted to invite you to our primary care learning event taking place in Birmingham. We will be joined by Nigel Sturrock, Medical Director & Chief Clinical Information Officer as well as Dr Ken Deacon, Medical Director of System Improvement and Professional Standards, both from NHS England Midlands.

The event will showcase the services that we currently deliver to providers and commissioners of primary care.

Delegates will be provided with an insight into the work of:

- **Primary Care Appeals** - including contract dispute resolution
- **Safety and Learning** - learning from claims
- **Practitioner Performance Advice** - Expert advice to help manage and resolve performance concerns, educational programmes and other interventions
- **Claims Management** - including our **Clinical Negligence Scheme for General Practice** – understanding the offer – a joint presentation by NHS England and NHS Resolution

Attending this event will help you to develop a robust and appropriate risk and quality governance framework in primary care organisations.

Places are limited, so book early to avoid disappointment.

Registration is now live, please visit: <http://bit.ly/primarycareeventmid>