

Primary Care Improvement Community Sharing and Learning Event

21 November 2017 – 9:30 to 16:00

St Pauls Hotel, 119 Norfolk Street, Sheffield, S1 2JE

A group of like-minded improvement leaders and facilitators will be gathering in Sheffield to learn together, recharge their batteries, share stories and connect with others.

The session will be an informal day for you to learn and share together. Participants will benefit from the day in a number of ways:

- Share energy and good ideas - what is working well locally, what can we learn from successes and failures?
- Meet new/reconnect with colleagues making a difference every day to the lives of patients and colleagues
- Refresh knowledge of how to use tried and tested improvement tools and techniques and hear about emerging approaches
- Find out more about the national Primary Care Improvement Community and how it can support you in your work by telling us what you would like

Please bring an example of improvement work you are involved in to share with others – and ideally - a friend / key colleague who is also involved in improvement work
This event is aimed at GP's, Practice staff, and those working in and around Primary Care.

[Register here](#)

Programme for the day

09:00	Coffee and registration	
09:30	Welcome & introductions	
10:00	Networking and connecting	
10:45	Refreshments	
11:15	Improvement stories – session one: learning from making change happen locally – the highs and lows During the session you will have the opportunity to: <ul style="list-style-type: none"> • Understand how others have addressed challenges and made improvements • See how you can apply Quality Improvement tools and ideas locally • Get some tips and tools that could make a 	Practical skills - refresher one: getting the most from process mapping During the session delegates will have the opportunity to: <ul style="list-style-type: none"> • Understand how mapping a process can help change stick • Practice process mapping and how to use it • Link about how to apply this back at home

	difference back at work <ul style="list-style-type: none"> • Ask questions and discuss the answers • Decide on next steps and test these out 	<ul style="list-style-type: none"> • Discuss with colleagues next steps
12:30	Plenary - What does this mean for me and my work?	
13:00	Lunch	
14:00	Developing ourselves:	
	Improvement stories – session two: learning from making change happen locally – the highs and lows During the session delegates will have the opportunity to: <ul style="list-style-type: none"> • Understand how others have addressed challenges and made improvements • See how you can apply QI tools and ideas locally • Get some tips and tools that could make a difference back at work • Ask questions and discuss the answers • Decide on next steps and test these out 	Practical skills refresher two : Working with key colleagues - commitment mapping – During the session delegates will have the opportunity to: <ul style="list-style-type: none"> • Identify the key people that influence the changes you are making • Review who can help and who can hinder your ambitions Identify approaches to maximise success <ul style="list-style-type: none"> • Discuss next steps with colleagues
15:15	Refreshments available	
15:30	Plenary - What does this mean for me and my work? Next steps...	
16.00	Close	